

(Govt. Sponsored & Constituent college of the University of Burdwan) SURI, BIRBHUM, PIN – 731101, Ph. No. – 03462-255504

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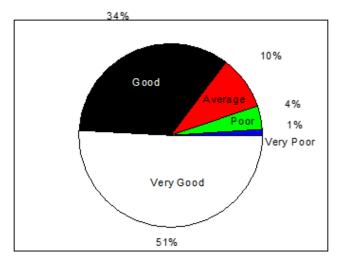
#### STUDENTS' FEEDBACK REPORT

(2018-2019)

**Objective:** The college has obtained feedback from students to prepare IQAC AQAR through online mode for the session 2018-2019. The main objective of the feedback is to get knowledge about different levels of satisfaction among the students about teaching, learning and evaluation process. This process not only helps teachers to identify about their strengths and weaknesses but also encourages students to actively participate in overall development of the college.

**Methodology:** The survey was conducted by circulating a google form among students. A questionnaire was set up containing five different aspects about college infrastructure. The responses were received on a five-point scale: very good, good, average, poor and very poor. After compilation of the data, they have been presented in pie chart.

Figure-1



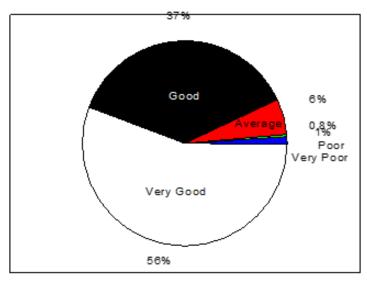
U sefulness of Teaching Materials



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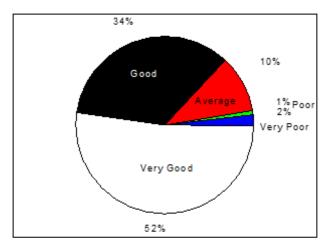
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Figure-2



Library Facility

Figure-3



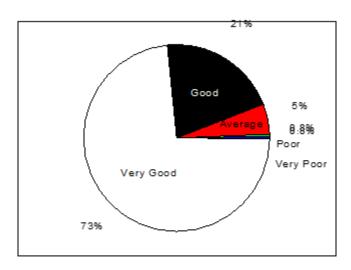
Fairness of Internal evaluation



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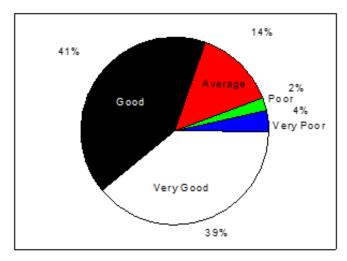
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Figure-4



Interaction with Teachers

Figure-5



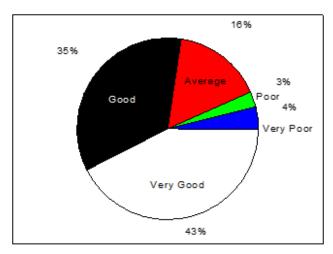
Hostel Facility



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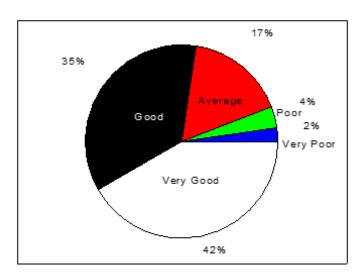
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Figure-6



Sports Facility

Figure-7



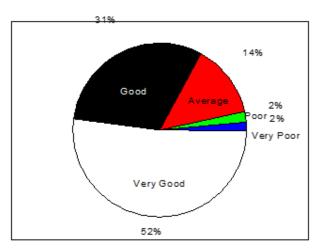
Recreational/Common Room



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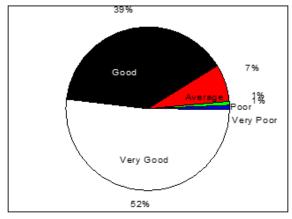
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Figure-8



Support service from Office

Figure-9



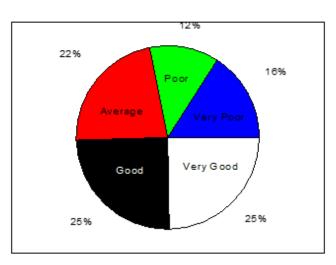
Classroom and Laboratory Facility



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Figure-10



Canteen Facility

#### **Observations and Conclusion:**

Students' feedback regarding above mentioned attributes are quite satisfactory. Teachers should be encouraged to maintain their performance and valued guidance to the students. Although there is always room for improvements and they should thrive for same. However there are areas in every attribute do not match the expectations and it requires sincere attention.

#### **Action Suggestion Analysis and Action taken:**

Action Suggestion Analysis	Action Taken
93% students are satisfied with offline library	Library management system has been made fully
facility. But it was not in digital form.	digitalized. KOHA, an open-source library system
	has been installed so that students can search
	library books through computer.
7% students opined that sports facility is below average.	Various individual and team games trial have been more regularised to promote healthy competitive spirit among students. Students are encouraged to participate more in sports activities.
	Sports facility has been improved for the students.
28% students stated that canteen facility is not that much satisfactory.	Canteen vendor asked to give more emphasis on cleanliness and service quality.



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	Some healthy food items are added to the canteen.
Very few students found that hostel facility is	Hostel building is quite old and deteriorating in
inadequate.	some places. Authority is trying to give facilities
_	as much as possible.
Most of the respondents are satisfied with	Classroom facilities like chair, table and benches
classroom facility.	are gradually being repaired.
Only 6% students stated that common room	Attention is given to improve recreational
facility is not satisfactory.	facilities as far as possible.